

Deborah.Easterling

238639

From: Deborah.Easterling
Sent: Wednesday, August 22, 2012 4:07 PM
To: 'Shannon Humrickhouse'
Subject: RE: letter of protest for 2012-177-WS

Dear Mrs. Humrickhouse,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Shannon Humrickhouse [<mailto:sbhumrickhouse@yahoo.com>]
Sent: Tuesday, August 21, 2012 8:30 PM
To: PSC_Contact
Subject: letter of protest for 2012-177-WS

MAIL / DMS



Email form to: contact@psc.sc.gov

* Required Fields

Date: * August 21, 2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Shannon Humrickhouse

Mailing Address * 3052 Point Clear Dr

City, State Zip * Tega Cay, SC 29708 Phone * 704-560-5727

E-mail sbhumrickhouse@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer on the Tega Cay Water Service system that is requesting a rate hike.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am protesting the rate hike request by our water & sewer provider known as Tega Cay Water Service. This company has been awarded rate increases and permits, as recently as 2010, over the objection of customers and concern of the Catawba Riverkeeper. TCWS has been the source of many issues with sewage overflow into the lake and surrounding properties. DHEC [or other governmental agency] had even required that they reduce the frequency and effects of these overflows. From memory, the public meetings held in 2010 showed they were supposed to achieve certain benchmarks from previous operational deficiencies that were not met. The TCWS was given the permit [and a rate hike] with the understanding it was to operate with various new benchmarks. Tega Cay residents should not have to bear the expense of fixing a problem that was created by the short-sightedness and lack of management of TCWS. TCWS should correct the problems at their own expense and should be replaced by a competent company.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I would like to attend, but do not desire to offer sworn testimony.

Deborah.Easterling

From: Deborah.Easterling
Sent: Wednesday, August 22, 2012 4:06 PM
To: 'Tom Humrickhouse'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Humrickhouse,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Tom Humrickhouse [<mailto:tomh@rinehartrealty.com>]
Sent: Tuesday, August 21, 2012 7:27 PM
To: PSC_Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

The attached file is the filled-out form. Please open it to review the data.

17-08-2012

MAIL/DMS



Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * August 21, 2012

Protestant Information:

Name * Thomas Humrickhouse

Mailing Address * 3052 Point Clear Dr

City, State Zip * Tega Cay, SC 29708 Phone * 803 415-4385

E-mail thumrickhouse@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer on the Tega Cay Water Service system that is requesting a rate hike.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

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